

Refund Process:

Once the item is cancelled, the refund is processed after the product has been picked up from the delivery location

You can choose to get your refund either in the original mode of payment (Credit card, Debit card, net banking, digital wallets or UPI Account) or a credit note will be issued from VK Furniture and Electronics

If you have availed EMI option, in case of a full refund the amount is credited to your original mode of payment. However, in case of partial refunds, the refund is initiated through NEFT transaction to your bank account so that the remaining EMI does not lapse.

Any cash back earned on the order prior to the cancellation will be deducted from VK Furniture and Electronics credits. If the same cash back has been used completely or partially to place another order the cash back amount will be deducted from the refund amount of the cancelled product.

There can be variations depending on the T & C of the financial service provider and the time at which return is sought

Refund timelines:

The fastest way to get refunds is through a credit note from VK Furniture. You can use 100% of the refund of the credit note for your next purchase. The credit note is valid for one year and is non-transferrable.

Original mode of payment:

Once the refund is initiated the refund amount gets credited to your selected mode of payment in 7-10 business days. The refund time line for various modes is provided below.

REFUND MODE	TIMELINE
Credit Card/ Debit Card/ Net banking/ UPI Account	4-5 Business days
Online NEFT	7-10 Business Days
Credit note of VK Furniture and Electronics	Within 24 hours

For further information kindly contact us at: 8548877666

Grievance officer's contact number:

Mr. Venkatesh

General Manager

Mobile: 8548877666